



**LH GLOBAL**  
领航跨国

## Terms & Conditions ( Private charter )

### PRICES

Prices are quoted in Australian dollars (inclusive of GST).

### INCLUSIONS AND EXCLUSIONS

Private charter (including airport transfer service) include use of vehicle, fuel, and driver only, excluding any other cost, for example: parking fee. Unless it is agreed in the sales quote.

### CANCELLATION POLICY

We strongly recommend you take out travel insurance to cover against such charges. Once a booking is made the following cancellation fees will apply:

Minimum 20% deposit confirms your booking with full payment required 14 days before departure.

#### Cancellation Fees

30+ days prior to departure; no fee payable

15 – 29 days prior to departure; 20% of total price

2 – 14 days prior to departure; 50% of total price

Within 48 hours of departure; 100% of total price

If you fail to take the Private charter (including airport transfer service) or join it late, or leave it prior to its completion, no refund can be made. The above cancellation fees are in addition to fees which may be levied by accommodation house properties, travel agents or third-party tour and transport operator cancellation fees.

### YOUR LIABILITY

Individuals are responsible for any damage to the vehicle. LH Global Pty Ltd will not be liable for any expense incurred by the passenger/s should this occur.

All passengers must wear a seatbelt at all times. It is an offence in this state for failing to wear a seatbelt. Passengers are responsible for all fines, loss and damage caused to LH Global Pty Ltd if it is the passengers' fault.

领航跨国有限公司 **LH GLOBAL PTY LTD**

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## **LUGGAGE – WHAT TO PACK**

We suggest you include the following essential items: non-slip walking shoes (sneakers), sun screen, hat, beach towel, bathers, flashlight, camera and small bottle of water. We recommend that items of value, including electronic items, should not be carried, and liability and risk is with the owner.

## **CONDITIONS OF TRAVEL**

LH Global Pty Ltd reserves the right of refusal of entry and or removal of any passenger for anti-social behavior and if alcohol / drugs are consumed in the vehicle, passengers may be asked to provide identification to prove their age prior to consuming alcohol at certain premises visited under the Liquor Control Act 1988.

By taking a service with LH Global Pty Ltd you agree to be photographed for marketing and publicity purposes, should you not wish to be photographed please let the driver know on the day of the service.

LH Global Pty Ltd reserves the right to alter the route or itinerary and arrange alternative carriers if necessary. No refunds will be given in these circumstances or in the event of any delay, curtailment or alteration of a trip resulting from any cause beyond our control, including but not limited to severe weather conditions. LH Global Pty Ltd can't guarantee pick up or drop off times and is not liable for passenger failure to connect with other services or any associated costs resulting from such delays. We accept no responsibility for loss or damage to personal belongings or baggage.

## **CHILD POLICY**

Depending on age, children may be required to be seated in booster seats or other child safety accredited seating. It is your responsibility to provide correct information about the number of children and their ages and heights before departure. At all times, LH Global Pty Ltd reserves the right to not accept children on charters due to safety concerns.

## **DEPOSIT AND FINAL PAYMENT**

A deposit of 20% is required to confirm Private charter (including airport transfer service). Failure to adhere to the payment policy may result in cancellation of your booking.

## **TRAVEL INSURANCE**

Travel insurance is not included. LH Global Pty Ltd strongly recommends that passengers take out their own travel insurance policy which covers personal liability, cancellation, loss of luggage and personal effects.



## LH GLOBAL 领航跨国 LIABILITY

Whilst we make every effort to safeguard our passengers, LH Global Pty Ltd cannot be held liable for any damage, injury, or loss of any kind caused by or resulting from any act or omission by its employees, agents or contractors. Passengers should note that adventure travel involves a higher than normal risk and a signed release may be required from all participants before departure. LH Global Pty Ltd also assumes no responsibility for any act of negligence, act or omission whatsoever by any company whose services are used as part of packages provided, including but not limited to activity and accommodation providers.

We are not responsible for delays occurring due to traffic / road / weather / law and order conditions / vehicle breakdown or any other conditions beyond the control of the driver. We do not guarantee that we would be able to arrange for an alternative car for your travel.

### **Cancellation by LH Global Pty Ltd**

We may cancel a trip at any time up to 28 days before departure. We may cancel a trip at any time prior to departure if, due to terrorism, natural disasters, political instability or other external events it is not viable for us to operate the planned charter. If we cancel your trip, you can transfer amounts paid to an alternate departure date or alternatively receive a full refund. In circumstances where the cancellation is due to external events outside our reasonable control refunds will be less any unrecoverable costs. We are not responsible for any incidental expenses that you may have incurred as a result of your booking including but not limited to visas, vaccinations, Travel Insurance excess or non-refundable flights.

### **FUEL LEVY**

LH Global Pty Ltd reserves the right to charge a fuel surcharge as a result of escalation in the price of crude oil.

### **BREAKDOWN OR DELAY**

LH Global Pty Ltd may give advice on journey times in good faith, but cannot guarantee that the journey is completed by a specific time and cannot accept any responsibility or liability whatsoever for traffic congestion, road accidents, adverse weather conditions, compliance with requests of the police, customs or other government officials and security services or other matters outside its reasonable control and will not be liable for any inconvenience or loss incurred caused by a breakdown or unforeseen delay.

It is strongly recommended that the Hirer should consider insuring against this risk if journey times are particularly crucial, for example for the commencement of an event.